

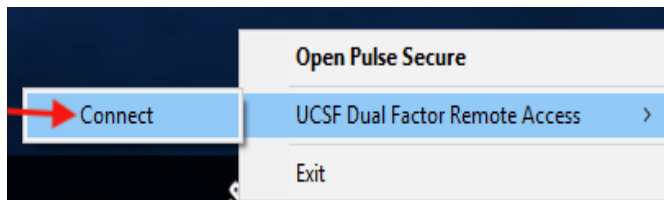
Install and use Pulse Secure VPN Client (Windows & MacOS)

Windows

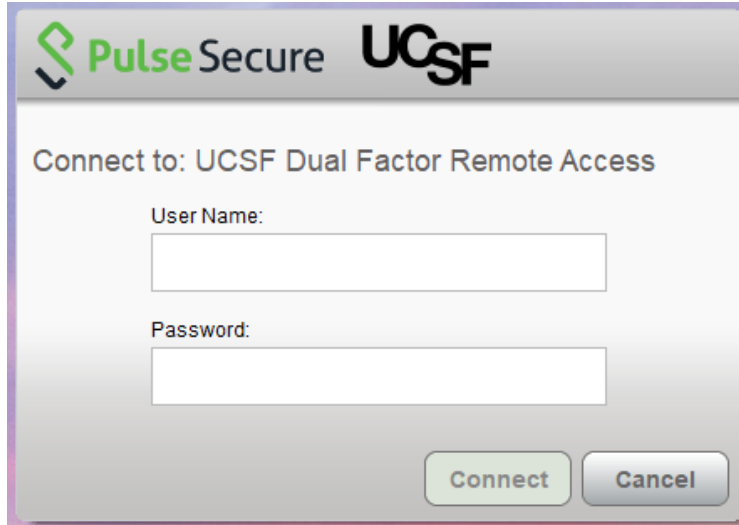
1. [Download](#) the **Pulse Secure** for Windows VPN client installer (you may need your campus login to access the page).
2. Double click the downloaded installation package and complete the installation.
3. Once installation is complete, click on the **Pulse Secure icon** in the system tray to open the Pulse menu.



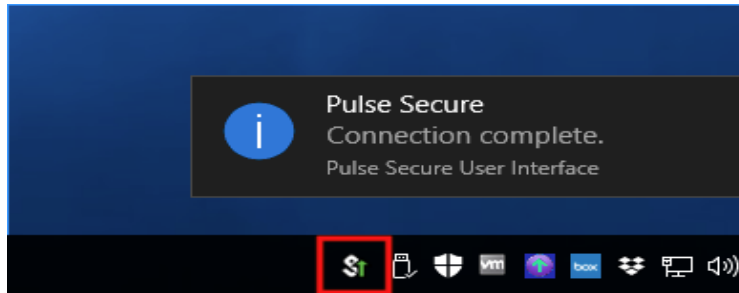
4. Select **UCSF Dual Factor Remote Access** and click **Connect**.



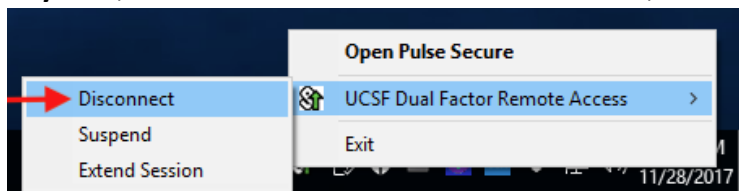
5. Enter UCSF username and password and click **Connect**.
6. Use one of the [Duo authentication methods](#) to provide a Secondary Password and click **Connect**.



7. Pulse Secure will minimize and appear in the taskbar, and the icon in the system tray will change indicating that it is connected to the UCSF network.



8. To disconnect Pulse Secure from the UCSF network, click on the **Pulse Secure tray icon**, select **UCSF Dual Factor Remote Access**, and click **Disconnect**.

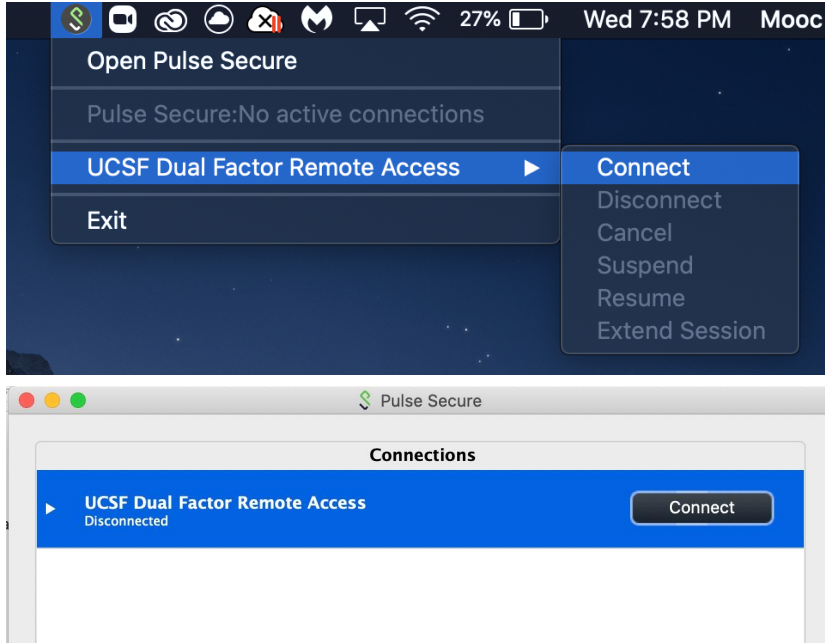


MacOS

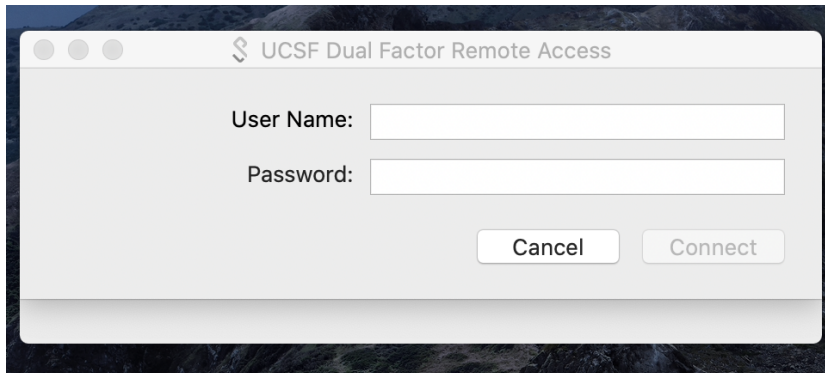
1. [Download](#) the **Pulse Secure** for Mac VPN client installer (you may need your campus login to assess the page).
2. Double click the downloaded package and follow the prompts to install.
3. **Open Pulse Secure** from the **Applications folder**, and click on the **Pulse Secure icon**.



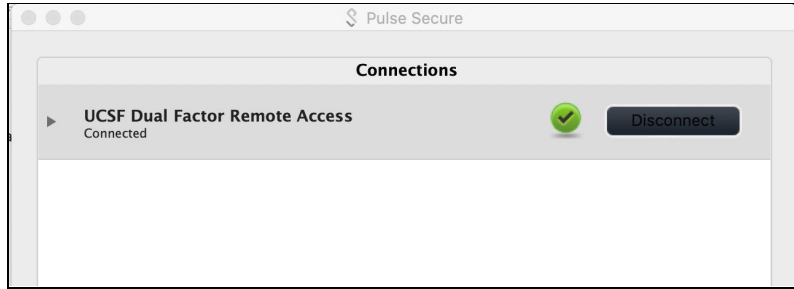
4. Select **UCSF Dual Factor Remote Access** and click **Connect**.



5. Enter UCSF username and password and click **Connect**.



6. Use one of the [Duo authentication methods](#) to provide a Secondary Password and click **Connect**.
7. Once connected, you will see a green check mark next to your VPN client profile. (The icon in the system tray will also start pulsing, indicating connection to the UCSF network.)



8. To disconnect Pulse Secure from the UCSF network, click on the Pulse Secure menu bar icon, select UCSF Dual Factor Remote Access and click **Disconnect**.

