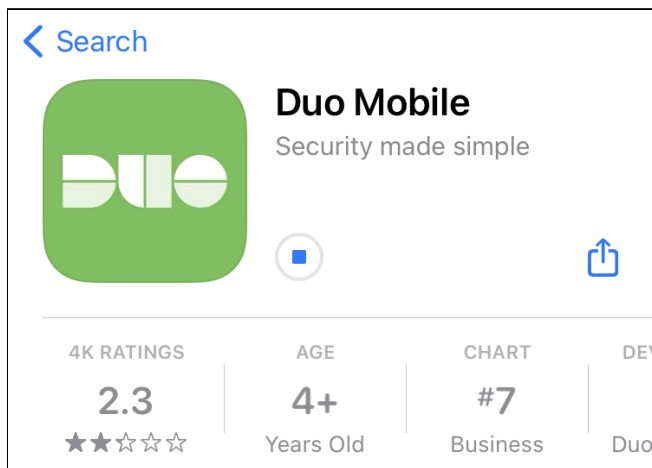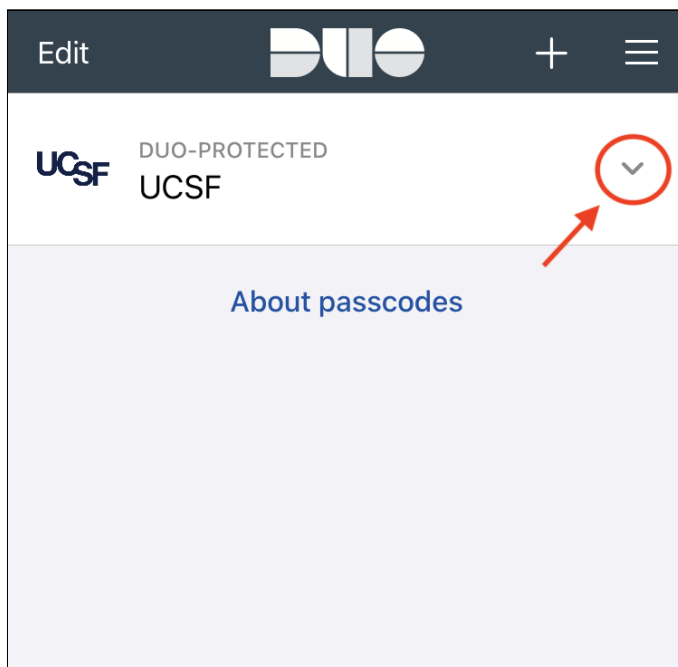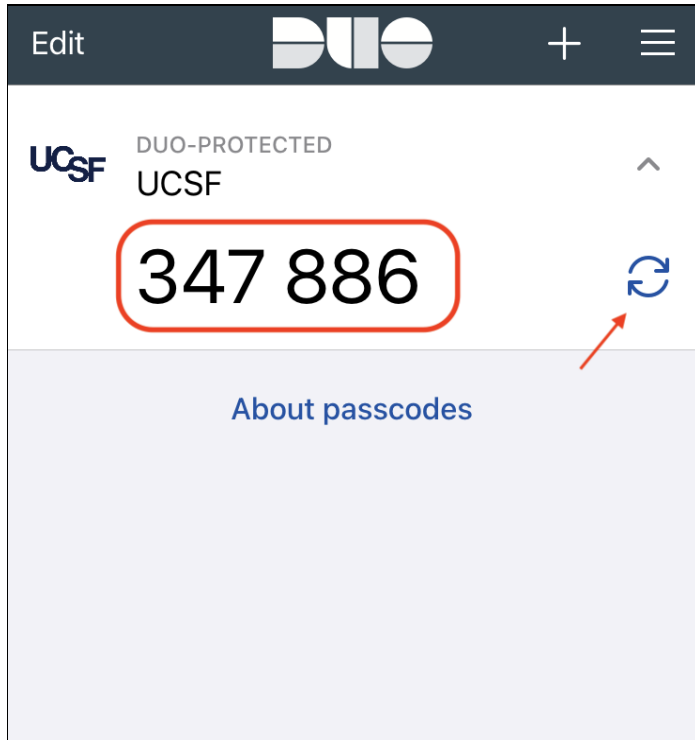**How to get Secondary Password via DUO app:**

1. Make sure **Duo Mobile** is downloaded on your mobile device and connected to your UCSF account.

2. Click on **caret icon** next to o generate a 6 digit code. This will serve as a **Secondary Password** as shown below circled in red.

3. To generate a new password, click on the **refresh icon**. You will need a new secondary password each time you attempt to log in to Pulse Secure.